Rules for Use of the Certification Mark

For the Quality Management System Certification Scheme

Introduction
This supplement to the UQSR Regulations defines the rules and restrictions regarding the use of the Certification and Accredited Certification Mark.

The Certification Mark
All UQSR certificated clients are allowed to use the Certification Mark in accordance with the following rules. The Certification Mark may be used on stationery, advertising and publicity in conjunction with:

i) your company name
ii) your certificate number
iii) positive statements to indicate any of your business activities, or addresses not within your scope of certification

General conditions for use of Logo & Certificates:

1.0 The client is authorized to use the certification mark or its logo in advertising matter and while using this mark or logo the client shall ensure that it:

(a) Conforms to requirements of UQSR when making reference to its certification status in communication media such as Internet, brochures or advertising or other documents.

(b) Does not make or permit any misleading statement regarding its certification.

(c) Does not use or permit the use of the certification document or any part thereof in a misleading manner.

(d) Upon suspension or withdrawal of its certification, discontinues its use of all advertising matter that contains a reference to certification, as directed by Conforms to requirements of UQSR.

(e) Amends all advertising matter when the scope of certification has been reduced.

(f) Shall not use the certification information in a manner to imply that the product or service is certified. The certification mark or logo shall not be used on a product or product packaging as this could be interpreted as denoting product conformity.

(g) The logos shall also not be applied to laboratory test, calibration or inspection reports or any form of certificates issued by educational institutions as such reports/certificates are deemed to be products in this context.

(h) Does not imply that certification applies to activities that are outside the scope of its certification.

(i) Shall not use the certification in such a manner that would bring conforms to requirements of UQSR and/or the certification system into disrepute and lose public trust.

(j) Logo shall not be applied on visiting cards.

1.1 Whenever the Accreditation Mark (if applicable) is to be used by Conforms to requirements of UQSR certified clients, it is to be accompanied by the UQSR logo, & both marks are to be proportioned so that neither has obvious precedence or prominence over the other and its use is limited to stationery, literature and other written promotional materials.

1.2 The Certification Body / Accreditation Body Logo (if applicable) may be uniformly reduced or enlarged but shall not be less than 20mm and minimum width of 25mm (minimum size20x25mm.), but both the symbols should be legible.
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1.3. The symbols may be reproduced electronically, provided that the requirements of the respective accreditations bodies, as described in this procedure, are met and distortion and /or degradation does not occur.

1.4. Whenever a subsidiary belonging to a group has been certified there shall not be any confusion as to which part of the group holds the certification and it shall not imply that the other subsidiaries have been certified.

1.5. Where the organization (the client) wishes to make reference to its certification instead of using the symbols of the certification & accreditation bodies, the organization shall use without variation the phrase “An ISO XXXX:XXXX Certified Company” (identify the applicable ISO standard e.g. ISO 9001: 2015).

2 Certification body logo
UQSR certification mark may only be reproduced as shown in the diagram.

3 Accreditation Body Logo (if applicable)
The Accreditation Mark (if applicable) shall be reproduced as shown in the attachment-1.

4 Misuse The misuse of marks or certificate shall result in the following actions.

4.1 Innocent Misuse
   → Immediate withdrawal of the offending literature by the client, or
   → Suspension of approval (certification) until misuse is rectified. If action is not taken to rectify the misuse within a reasonable time, the approval will be withdrawn.

4.2 Negligent / Fraudulent misuse
   → Withdrawal of approval together with publication of the reason for withdrawal. Misuse is deemed negligent / fraudulent where the mark is knowingly or carelessly misused. Repeated “innocent “misuse would be deemed negligent.

5. Use of logo/ mark by third parties (individual / companies) not related to UQSR

Third parties which are not related to UQSR are not authorized to use logo of UQSR or its accreditation logos. If any such event occurs UQSR will send the notice to immediately stop the use of logo(s) and if not corrected within prescribed time UQSR will take the legal action under intellectual property act (here it is Trade Marks Act 1999).

6 Withdrawal of certification

In the event that approval is withdrawn, the client shall immediately cease use and distribution of any literature, stationary etc. bearing the mark. The artwork supplied and all the original approval certificates are to be returned to UQSR.

7 Contractual Obligation

7.1 Correct use of UQSR certification and the accreditation body mark is a contractual obligation that the client undertakes to comply with as per agreement signed with UQSR.

7.2 Where the UQSR certification and accreditation body’s mark have been used by the client, their use is to be reviewed at all surveillance and re-certification audits to ensure that their use is correct and in accordance with the requirements identified in this document.
7.3 Any misuse of logo shall be brought to the attention of the client and included in the surveillance or the re-certification audit reports.

7.4 It is likely that in some cases the client may have to update the logos and they still may have stationery and brochures showing the previously issued UQSR certification and the Accreditation Body Logos (if applicable). Under such circumstance, it is permissible for the client to continue use of the previously issued logo on the understanding that the new logos must be used in the next printing.